



Wallowa County Health Care District

JOB TITLE: Registered Nurse Supervisor

FLSA STATUS: Non-Exempt – Non-Union

DEPARTMENT: Nursing Services

DATE: November, 2024

REPORTS TO: Director of Nursing

APPROVED BY: Chief Nursing Officer

JOB SUMMARY:

The Registered Nurse Supervisor is accountable for the coordination of nursing care, including direct patient care, patient/family education and transitions of care. The RN Supervisor provides leadership, supervision, and support to nursing personnel. The RN supports professional nursing practice across practice settings and across the continuum of care to meet the needs of the patient and family. The RN will be accountable for planning, implementing, evaluating and communicating all phases of nursing care for assigned patients. The ANA Nursing and OSBN Scope and Standards of Practice provide a basis for the practice of the RN. The RN may provide leadership through a preceptor role, informal leadership roles, and quality improvement efforts. The RN delegates patient care according to skill level, experience, patient acuity, fiscal accountability, and adequacy of resources. The RN possesses excellent communication skills; is skillful in mentoring and teaching; and may participate on committees or projects. Employees will work collaboratively to meet the strategic goals of the hospital. The employee will commit to patient experience excellence, the sum of all interactions, shaped by Wallowa Memorial Hospital's culture, that influence patient perceptions across the continuum of care, in all interactions and at all touch points.

MISSION, VISION & VALUES:

The successful candidate(s) must share and demonstrate through job performance (and will be evaluated on) the ability, willingness and successful application of support for the Mission, Vision and Values of the District:

Mission: To provide premier Health Care

Vision: To be a recognized leader in mission focus, quality care, and fiscal strength

Values: Compassion, Respect, Integrity, Quality, Stewardship, and Family

ESSENTIAL DUTIES & RESPONSIBILITIES:

Includes the following and other duties may be assigned. Nothing in this job description should be inferred to condone an employee acting out of their scope of license. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

The RN is responsible for the direct and indirect total nursing care of the patients assigned during a given period of time. The RN may be responsible for the direction and supervision of personnel assigned to their patients. Other duties may be assigned by management as department needs arise. To perform this job successfully, an individual must be able to perform each essential duty satisfactorily, and must have a complete understanding of their limitations in turn seeking advice when necessary.

- Comply with RN I - IV responsibilities.
- **Patient Care & Supervision:**
 - Oversee direct and indirect nursing care for assigned patients.
 - Act as a resource and mentor for staff, ensuring proper patient care and safety protocols.
 - Demonstrate critical thinking to triage, prioritize, and organize effectively.
- **Leadership:**
 - Supervise nursing personnel and ensure adherence to hospital policies.
 - Provide input into quality improvement and policy development.
 - Participate in staff evaluations and ensure timely feedback.
- **Collaboration & Communication:**
 - Act as a liaison between physicians, patients, families, and other healthcare providers.



Wallowa County Health Care District

- Communicate effectively to enhance patient outcomes and team performance.
- **Emergency Preparedness:**
 - Provide leadership during urgent or emergent situations.
 - Adhere to EMTALA regulations and initiate emergency protocols when necessary.
- **Administrative Tasks:**
 - Ensure accurate documentation of patient care and charges in the EMR.
 - Maintain and monitor medical equipment and supplies.

POSITION SPECIFIC COMPETENCIES:

- Organizing, Planning, and Prioritizing Work: Develop specific goals and plans to prioritize, organize, and accomplish your work while maintaining premiere patient care.
- Communication: Ensure clear & appropriate communication with all individuals involved in patient care.
- Critical Thinking: Applied by the Registered Nurse, in the process of solving problems of patients and decision- making processes with creativity to enhance the outcome. It is an essential process for safe, efficient, and skillful interventions.
- Customer and Personal Service — Knowledge of principles and processes for providing customer and personal services. This includes patient/family needs assessment, meeting quality standards for services, and evaluation of patient/family satisfaction.
- Teamwork - Healthcare teams that communicate effectively and work collaboratively reduce the potential for error, resulting in enhanced patient safety and improved clinical performance.

EDUCATION & EXPERIENCE:

- Graduate from an accredited school of nursing,
- Performs all duties per the Oregon Nurse Practice Act,
- Excellent computer skills required.

RN I / RN II	• Must hold a current RN license in the state of Oregon and have current CPR (BLS) certification • RN II Must comply with RN I criteria and must have fulfilled one of the following specialized practice area competencies a. Obstetric competency with current certification in fetal monitoring and current NPR; completion of WMH OB module; and demonstrated annual competency in the care area b. Emergency nursing competency with current ACLS and TEAM or TNCC; completion of WMH ER competency; and demonstrated annual competency to include proper charting and charging c. Critical Care competency with current ACLS and one year documented experience in a critical care environment and demonstrated annual competency in a critical care environment d. Med/Surg competency with two or more years' experience in acute care nursing with advanced training in a related field (PICC, Chemo, Home Health, etc) e. Surgical competency with completion of Peri-Op 101 program through AORN within one year of date of hire into surgery and demonstrated annual competency
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Wallowa County Health Care District

RN III	• Must comply with RN I criteria • Current ACLS • Must have completed two of the above specialty competencies or advanced practice certification in any one specialty area (CCRN, CEN, MS certification, OB certification, case management, etc.) with five years documented full-time experience in that specialty area. Full time Surgery RN with completion of Peri-Op 101 program through AORN within one year of date of hire into surgery and demonstrated annual competencies.
RN IV	• Must comply with RN I criteria • Current ACLS and TEAM, TNCC, PALS, ENPC or advanced practice certification • Must have completed three of the above specialty competencies or ten years' experience and an advanced practice certification in any one specialty area with five years documented full-time experience in that specialty area

CORE COMPETENCIES:

- Compassion – Welcomes, mentors and receives new team members. Shows concern for the welfare of others.
- Respect – Manages conflict with respect and dignity for others. Attempts to address issues before escalating.
- Integrity – Owns professional development and seeks self-development. Uses good judgment in resolving job problems. Generates and evaluates alternative solutions and makes effective and timely decisions.
- Quality - Pays close attention to detail. Strives to achieve excellence in all things.
- Stewardship – Careful and responsible management of WCHCD resources. Finds productive work to keep busy during slack periods.
- Family – Creates and participates in a team environment. Applies effective interpersonal and problem-solving skills when responding to coworkers, patients and visitors.

WORK ENVIRONMENT:

This job operates in a healthcare setting. This role requires regular walking to various locations around the hospital. This role also routinely comes into contact with patients who may have contagious illnesses.

While performing the duties of this job, the employee is regularly required to talk and hear. This position is very active and requires standing, walking, bending, kneeling, and stooping all day. The employee must frequently lift and/or move items over 20 pounds.

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is occasionally exposed to moving mechanical parts, fumes or airborne particles, toxic or caustic chemicals, risk of electrical shock, and risk of radiation. The noise level in the work environment is usually moderate.

POSITION TYPE AND EXPECTED HOURS OF WORK:

This position is in a healthcare facility, which is open 24 hours a day, 365 days a year. Rotating shifts as well as holiday and work during inclement weather will be required.



Wallowa County Health Care District

WCHCD CODE of CONDUCT & CONFIDENTIALITY STATEMENT:

As an employee of Wallowa County Health Care District (WCHCD) you must agree to abide by the following code of Conduct/Confidentiality Statement.

I understand and agree that in the performance of my duties I must hold medical information in confidence. I understand that any violation of the confidentiality of medical information may result in punitive action. I will at all times protect the safety of our patient/residents understanding that they are our “customers” and the reason for our employment. I will avoid any and all personal conflicts of interest as it relates to my position at this facility. I agree to abide by the dress code for WCHCD. I will not use any of the assets of WCHCD for personal use. I will abide to all rules and regulations of the State of Oregon and the United States in relation to the operation of a medical facility. I will treat my co-workers at all times in a professional & courteous manner. I will strive to always work as a team player with my co-workers. I agree to report any perceived medical/facility operation noncompliance issues immediately through the compliance reporting process.

I have read and understand the above job description.

Employee Signature

Date